

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: CASPI et al.

Application No.: 10/742,304

Filing Date: 12/18/2003

For: COMPUTER-BASED
TELEPHONE CALL
MANAGEMENT

) Confirmation No.: 5669

) Group Art Unit: 2614

) Examiner: Thjuan Knowlin Addy

) **AMENDMENT and RESPONSE** to May
15, 2009 Non-Final Office Action

) Docket No.: S06.037

) **PTO Customer Number 28062**
Buckley, Maschoff & Talwalkar LLC
50 Locust Avenue
New Canaan, CT 06840

Mail Stop Amendment (via EFS)
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Non-Final Office Action mailed May 15, 2009, please amend the above-identified application as follows:

Amendments to the claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 6 of this paper.